adlumin™

Adlumin Improves Network Health Score for Financial Plus Credit Union

Challenges

- IT department lacked a security platform that would provide 24x7 network visibility

- Inability to receive reports or customize alerts regarding activities within network

- Seeking an easy-to-use security operations command center platform that would support the IT team and make daily operations more manageable

Results

- Compliance automation tools provided, allowing Financial Plus Credit Union to download reports for their records and audits quickly

- In two years, the credit union's health score improved by 20 points and is currently in excellent security standing

- Real-time dashboard alerts provided IT team with complete network visibility and pointed to areas for improvement

FINANCIAL + plus
CREDIT UNION

Financial Plus Credit Union is a $300+ Million Financial Institution

Financial Plus Credit Union (Financial Plus) is a state-chartered credit union located in Illinois. Founded in May of 1951 by Charles Munks, with five offices and more than 32,000 members. Financial Plus is owned and operated by its members, who put their assets into various saving accounts. In return, that money can be lent to other credit union members.

Financial Plus is a reliable credit union that continuously strives to serve and provide complete coverage of its networks properly. The credit union sought an easy-to-use security platform to support its IT team and make daily operations more manageable. Despite exploring different security solutions, the team found that many were missing key features desired in a platform, such as a 24x7 security operations center, threat intelligence portal, and continuous vulnerability management services.

Previous Solution Lacked Complete Visibility

The credit union was having visibility issues. Specifically, their security offering at the time did not receive alerts or give them the ability to manage and customize notifications within the dashboard. It became clear that Financial Plus needed a true security platform to help manage daily operations and allow users to customize alerts and reports.

A New Beginning Calls for Prioritizing Compliance

In 2018, Financial Plus learned about Adlumin while attending the Credit Union National Association (CUNA) Cybersecurity Conference with NASCUS in Nashville, Tennessee. During that time, the credit union sought a security platform to take their daily operations and network health to the next level. Adlumin became the MDR++ services platform and SOC to support the credit union's three-person IT team.

Adlumin's managed detection and response plus security services platform provides the organization with features and capabilities that enhance network security and functionality. Specifically, the One-Touch Compliance Reporting Tool allows Financial Plus to quickly download reports, which are kept for its records and required for National Credit Union Administration (NCUA) audits.

> " "Adlumin installed in minutes, gave me complete visibility of my network from in the office or remotely at home, made it easy for me to customize alerts and respond in real-time, giving my financial institution exactly what we needed for security and compliance."
>
> – Tom Gregor, Vice President- Chief Information Officer at Financial Plus Credit Union

Provides Monthly Critical Reports and Customizable Notification and Alerts

The Financial Plus team scheduled an Account Manipulation Report, which they consider critical, to be delivered monthly. More importantly, Adlumin platform capability provides their board and IT committee with a designated report that includes an overview of key data points relevant to the organization's security objectives and needs.

The Adlumin platform's dashboard alerts brought attention to specific elements of Financial Plus's network health that needed improvement. Each Financial Plus IT team members may customize notifications and alerts, which constantly keep them apprised of areas requiring special attention and/or further investigation.

Before Adlumin	After Adlumin
75 SCORE	**95** SCORE
	Excellent Rating
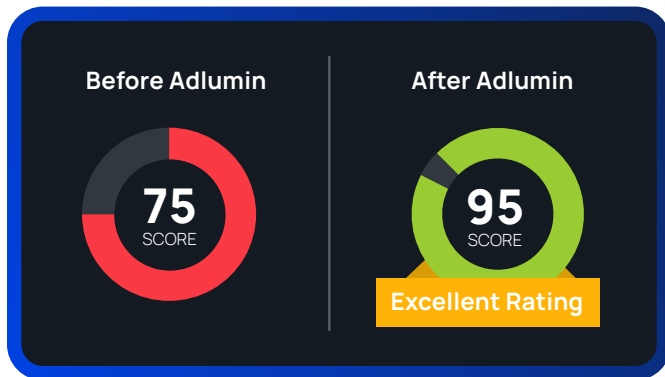
Health Score Increased 20 Points

Within Adlumin's MDR ++ security platform, the network health score determines what factors increase risk in Financial Plus's network environment and offers users instructions through issue-specific icons on how to improve. That way, Financial Plus knows what action is needed to decrease each threat factor.

According to Adlumin's network health scoring breakdown, Financial Plus's current score is "excellent." After deploying Adlumin's MDR++ services platform in 2018, Financial Plus's initial network health score was

> "Since we started using Adlumin, our network security has improved dramatically," says Tom Gregor, Vice President-Chief Information Officer at Financial Plus Credit Union. "The dashboard alerts have brought attention to areas that our IT team can now address, which has helped reduce security and compliance threats within our networks."
> – Tom Gregor, Vice President- Chief Information Officer at Financial Plus Credit Union

75 out of 100. By the middle of 2020, their health score increased by 20 points, earning a health score of 95 out of 100.

Creating A More Visible Cybersecurity Experience

When shopping for reliable, easy-to-use managed detection and response platform, it is important to consider features that will make your team's lives easier and play a significant role in the company's productivity. Your organization's goal should be to find a platform to improve the overall network health and efficiency of cyber resources. Trusting a security tool to do the work for you is the quickest way to secure your network and put your team members' minds at ease.

> "Adlumin has improved daily IT operations at Financial Plus Credit Union by providing an extra layer of security and compliance for our networks," Gregor said. "The platform is user-friendly and supported by talented technical support that responds and solves any user issue quickly and completely."
> – Tom Gregor, Vice President- Chief Information Officer at Financial Plus Credit Union

Adlumin provides continuous protection against cybercriminals and other potential threats to enhance the productivity and security of your organization. The goal is to provide better focus, light, and visibility to every customer's network processes through real-time threat detection, analysis, and response to ensure sensitive data remains secure.

Ultimately, the MDR++ services platform needs to offer solutions that align with company objectives. By shifting the burden to a security and compliance automation platform, your organization may focus on providing high-quality service to customers.
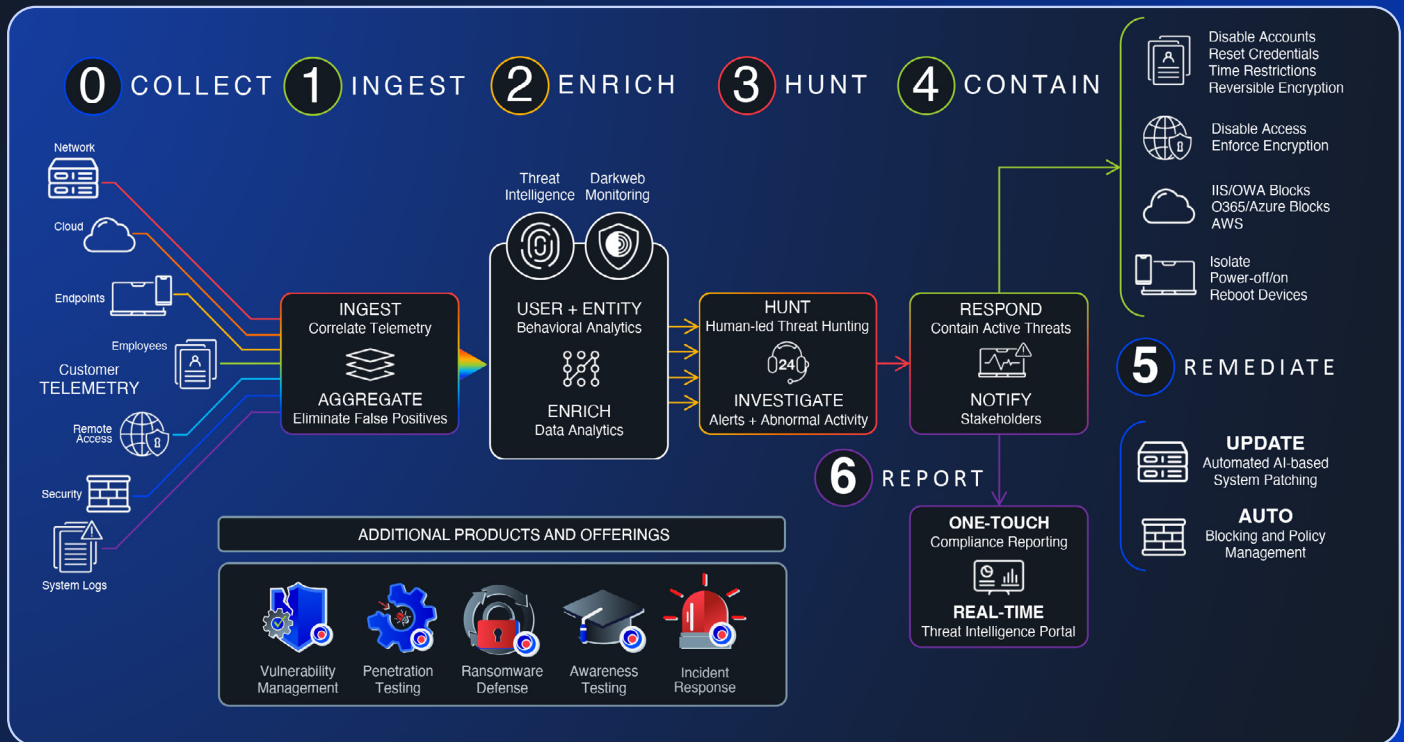
About Adlumin

Adlumin Inc. provides the enterprise-grade security operations platform and managed detection and response (MDR) services that keep mid-market organizations secure. With one license and one platform, its patented technology gives organizations and solution providers everything they need for effective threat hunting, incident response, vulnerability management, darknet exposure monitoring, compliance support and much more.

The Adlumin platform is feature-rich enough for organizations to operate on their own yet built specifically to amplify the skills and capabilities of managed service providers who use it to deliver cutting-edge security that can scale to meet the needs of any operating environment. With full access to the platform regardless of whether they are running it themselves or relying on Adlumin's MDR services or expert partners, Adlumin gives organizations unparalleled visibility into their security posture through access to alerts, investigation data, threat intelligence, compliance reporting and everything else – all in real time. www.adlumin.com